



Information on Shipping Overseas

Precious works made in Craft House's hands-on experiences can be sent overseas.

Works made through the glass blowing experience, electric pottery wheel experience, hand-thrown pottery experience, and pottery painting experience can be shipped overseas.

We are unable to handle overseas shipping of works created through other experiences or shipping of purchased products.

Unlike parcel delivery within Japan, the shipments will be treated as trade. Import and export restrictions of the relevant countries will apply.

※Delivery to destinations will be by partner companies in the destination country/region, such as UPS.

※In some countries, the delivery recipient may be asked to pick up the parcel at the airport.

In this case, our responsibility for transport will extend only to the time of handover of the parcel at the airport.

Please note that we are unable to ship to the following countries.

There are countries to which we are unable to ship.

Asia : China, the Philippines, Mongolia, India

North America and Central America : Canada, Mexico

South America : Argentina, Paraguay, Brazil, Venezuela

Middle East : Qatar, Saudi Arabia

List of overseas delivery fees by region (by zone, country/region)

ZONE	ZONE 1	ZONE 2	ZONE 3	ZONE 4
Country/Region	Hong Kong, Macau, Taiwan, South Korea	USA	UK, France, Italy, Germany	South America
	Singapore, Malaysia, Indonesia	Australia	Netherlands, Belgium, Switzerland	Africa
	Thailand, Vietnam, Cambodia	New Zealand	Switzerland, Austria, Spain,	Ukraine, Estonia, Faeroe Islands
	Brunei, Maldives, Marshall Islands	Oceania	Sweden, Finland, Other EU countries	
			Middle East countries (excluding some)	
Shipping Fee (JPY)	13,700 (JPY)	16,950 (JPY)	18,700 (JPY)	38,350 (JPY)

※ Delivery fee for one (1) cardboard box with dimensions on three sides totaling 100 cm

- Please fill out a delivery slip at the customer desk on the day of the experience and pay the shipping fee.
- Customs duties and other locally incurred miscellaneous expenses will be borne by the customer (the delivery recipient).
- Overseas deliveries will be made via a size 100 cardboard box. The number of works able to be placed in the box is limited.

Explanation of expected days required for delivery	
Electric pottery wheel experience works	Delivery at least +80 days from the date of the experience
Hand-thrown pottery experience works	Delivery at least +80 days from the date of the experience
Pottery painting experience works	Delivery at least +30 days from the date of the experience
Glass blowing experience works	Delivery at least +20 days from the date of the experience

- Delivery may be delayed past the indicated date due to weather, customs clearance procedures, and other circumstances at the country of destination.
- When the deadline for accepting shipment has passed, shipping will be performed the following day.
- Expected delivery dates are indicated in the local time zone.
The number of days required is indicated as the shipping date + (number of) days.
- Delivery may be delayed past the indicated date due to flight conditions, weather, and customs clearance procedures and other circumstances at the country of destination.
- The above does not constitute a promise of delivery date. Dates cannot be specified.